

Music Choice for High-Speed Internet

What could be better than kicking back and watching Music Choice on your TV? Kicking back with Music Choice on your PC! All you need is a High-Speed Internet connection through your digital cable provider and you're ready to enter a whole new world of Music Choice. Watch thousands of music videos, listen to over forty channels of interruption-free music, check out today's hottest artists on Originals, plus create your own video channels and video playlists with just a few clicks of your mouse.

► General Information

Q How do I login to the Music Choice broadband site?

A. Broadband subscribers with access to Music Choice can login to the site by entering the same email address and password that you use to login to your cable High-Speed Internet provider's web site. We work directly with our cable partners to allow this feature. Please contact your cable provider if you do not know your email address and password. We do not register new users on our site at this time. You must be a High-Speed Internet customer of Comcast, Cox, Road Runner/Time Warner, Grande or Conway to login to the site.

Q. What are the main sections of the site?

A. The main sections of the site are listed in the menu at the top of the page:
Home - This is the page that is displayed when the Music Choice broadband portal is opened. This page features Originals, videos and news. It is updated on a daily basis.

Videos - Music videos are found in this section. Videos are organized by genre. Once a genre has been selected videos can be browsed by sub-genre or artist name.

Originals - Original shows produced by Music Choice are listed in this section. Content is separated by show title.

Channels - 14 video channels and over 40 music channels are listed in this section and are separated by genre.

Browse - Browse all available music videos and Original content by artist name.

Q. How do I search for an artist, video, or Original?

A. Simply type the name of the artist, video or Original into the Search box in the upper right and click the "GO" button to the right of the Search box. The results will be displayed below. Click on the artist name, video, or Original title to play.

Q. Are the videos and Originals rated?

A. Currently, all Music Choice video content is rated using the TV ratings system. For videos, the rating for each piece of content is displayed with the artist name and video title. For Originals, the rating is displayed at the end of the show

description.

Q. Can I purchase music thru Music Choice's broadband site?

A. Not at this time.

Q. Where can I find information on Music Choice's Privacy Policy and Terms of Use?

A. This information can be found at the bottom of every page on the Music Choice broadband portal. Click the "Privacy Policy" or "Terms of Use" link to view these policies.

► Technical Requirements

Minimum System Requirements

- Windows 98 or higher Pentium II, 233MHz or faster
- At least 96MB RAM
- Windows Media Player 7 or higher (content is encoded in Windows Media 9)

Browser Requirements

- Internet Explorer 6.0+ must be installed on end user's machine
- Mozilla Firefox 2 must be installed on the end user's machine
- Safari (Mac) 1.0 + must be installed on the end user's machine

Player Information

- Windows Media Player version 7 or higher is required to watch videos and listen to Music Choice. Windows Media Player can be downloaded for free from Microsoft. Real, QuickTime, and other players will not work with our video and audio streams. Download the latest version of Windows Media Player at:
<http://www.microsoft.com/windows/windowsmedia/player/download/download.aspx>
 - Adobe Flash Player 8.0 + must be installed on the end user's machine. Download the Flash Player at:
http://www.adobe.com/shockwave/download/download.cgi?P1_Prod_Version=ShockwaveFlash
-

► Playing Content

Q. How do I play a video or Original from the Home page?

A. Click on the word that reflects the content you are looking for and the list of available content will appear in a box on the right of the screen.

Q. How do I play a video listed in the video thumbnails at the bottom of the page?

A. Simply place your cursor over the video image and single click the image to play.

Q. How do I play a video listed in a list box (on the right side of the screen)?

A. Click the name of the video you would like to play.

Q. How do I play a channel?

A. In the Channels section, click the (Play) button to the left of the video or music channel name.

Q. Can I make the video larger?

A. Yes. When a video is playing, click the “Maximize” button next to the video. Click the “Minimize” button at the bottom of the larger view to change back to the normal video size.

Q. What controls are available for playing music videos and Originals?

A. Play, pause, maximize/minimize video size and volume.

Q. What controls are available for playing video channels?

A. Play, stop, maximize/minimize video size and volume.

Q. What controls are available for playing music channels?

A. Play, stop and volume.

► My Music Choice: General Information

Q. What is My MUSIC CHOICE

A. My MUSIC CHOICE is a section where you can create and manage your video playlists, create your own video channels and access your favorite video and music channel lists.

Q. How do I access the My MUSIC CHOICE section?

A. Click the My MUSIC CHOICE tab on the right side of the Music Choice page. The tab will expand and cover the right side of the page.

► My Music Choice: Creating A Channel

Q. How many customized video channels can I create and save?

A. You can have an almost unlimited number of video channels saved at one time.

Q. How many types of music can I include in each channel that I create?

A. You can have a maximum of three (3) types of music for each video channel you create. You will then be able to select sub-genres for each type of music that you select.

Q. How do I create a channel?

STEP 1: Select the My MUSIC CHOICE tab on the right side of the Music Choice page.

STEP 2: Select the “My Channels” tab at the top of the page.

STEP 3: Select “Channel Creator”

STEP 4: Select CREATE VIDEO CHANNEL on the right side of the screen.

STEP 5: Select a minimum of one (1) and a maximum of three (3) genres to include in your channel. Click “Next”.

STEP 6: This is an optional step. Click the genre names on the left to display the list of sub-genres on the right. Select a minimum of one music sub-category for each type of music. "All" is automatically selected when this screen is first displayed, so you may skip this step by clicking “Next”.

STEP 7: This is an optional step. Move the slider bar for each type of music to play less or more of selected type of music, and then enter a name for your channel. Click “Next” to save your channel. Your channel will appear in the channel list on the left side of the MY CHANNELS tab in the My MUSIC CHOICE section.

Q. Do I have to go through every step of the channel creation process?

A. No. Simply click “Next” on the SELECT THE SUBGENRES and SET THE MIX AND NAME YOUR CHANNEL pages. The default selections will be saved and you will move to the next step.

Q. Now that I have created one or more My MC channels, how do I access my channels?

A. The channels you have created are displayed on the left side of the My Channels tab in the My MUSIC CHOICE section.

Q. How do I play one of the channels I created?

A. Click the channel name to select the channel then click the PLAY button on the lower right.

Q. How do I stop playing a My MC channel?

A. Click the Stop button on the left side of the screen.

Q. Can I select individual videos to be played on the channels I have created?

A. No. You cannot select individual videos for the channels you created. You can create a video playlist by clicking on the My Playlists tab at the top of the My MUSIC CHOICE section.

Q. How do I modify a channel that I created?

A. Highlight the channel name on the left side of the My MUSIC CHOICE section and then click the MODIFY button on the right.

Q. How do I delete a channel that I created?


A. Highlight the channel you want to delete and drag it to the trash can.

► My Music Choice: My Favorites

Q. What is My Favorites?

A. My Favorites is the place you can find all of the videos, Originals and channels that you've marked as a "favorite". Your Favorites lists can be found in the My Playlists and My Channels tabs of the My MUSIC CHOICE section.

Q. How do I add a video or channel to my Favorites list?

A. Simply click the  (Add To Favorites) button next to a video or channel and it will be added to your Favorites list.

Q. How do I manage the My Favorites lists?

A. For videos, click the My Playlists tab in the My MUSIC CHOICE section, then click Favorites. The list of videos will be displayed on the right.

For video and audio channels, click the My Channels tab in the My MUSIC CHOICE section, then click Favorites. The list of video and audio channels will be displayed on the right

► My Music Choice: My Playlists

Q. How do I create a playlist?

A. Click the “My Playlists” tab in the My MUSIC CHOICE section then select “Create new”. Enter a name for your playlist and the newly added playlist will appear at the bottom of the list.

Q. How do I play a playlist?

A. Click the playlist name to select the playlist then click the PLAY button on the lower right.

Q. How do I rename a playlist?

A. Click the playlist name to select the playlist then click the RENAME button on the lower right to open a naming box. Enter the new name for the playlist and click OK.

Q. How do I delete a playlist?

A. Simply drag and drop the playlist you want to delete to the trash can.

Q. How do I add videos to a playlist?

A. Simply drag and drop videos from your “My Favorites” list and other playlists into the desired playlist.

Q. How do I change the order of the videos in a playlist?

A. Simply drag and drop the videos to the desired spot within the playlist.

Q. How do I delete videos from a playlist?

A. Simply drag and drop the video you want to delete to the trash can.

► Music Channels (audio)

Q. How many music channels are offered on the Music Choice broadband portal?

A. Music Choice offers the same number and selection of music channels on both its TV network and broadband music service.