

Important MUSIC CHOICE Technical Bulletin
Minimum Motorola IRT 1000/2000 firmware version 1.5.4 (or higher)
required for proper display of animation

As a result of animation testing, it has been identified that Motorola IRT 1000/2000 satellite receivers must, at minimum, have 1.5.4 (P0105004) or higher firmware to properly display animation on the MUSIC CHOICE channels. All IRT's that do not have IRT firmware version 1.5.4 (or higher) will lose all MPEG video display on each channel where animation is present.

The next higher version (which is also the current IRT firmware version available) is 1.6.2 (p0106002) and is also compatible with Music Choice animation. If your Music Choice IRT is at a version below 1.5.4, the latest version (again 1.6.2) can be obtained from the Motorola BCS Customer Product Support Web site. Registered users can log on; new users can register for a name and password:

<http://broadband.motorola.com/noflash/websupport.html>

If you need assistance while working with the MPS or HCT 1000, contact the Motorola Technical Response Center (TRC):

Inside the U.S.A: 1-888-944-HELP (1-888-944-4357).

Outside the U.S.A: 215-323-0044.

Online: <<http://www.motorola.com/broadband>>, click HTML/Modem Version, click Customer Support, then click Web Support.

Please note Music Choice will add ANIMATION AND XML data to the current transport stream on or about: January 21, 2004.

Please call the following personnel at Music Choice for questions related to the technical changes to our service.

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We appreciate your cooperation in this process as we work to improve MUSIC CHOICE.